

Harness Repair

Our Front-Connection™ harnesses are made of high-grade webbing, designed strong and **soft** for your dog's comfort. The webbing can be damaged from **chewing** and **abrasion**. Chewing damage appears **cut** or **frayed**.

Service: We will replace any damaged **webbing** and/or **hardware** to the original manufactured condition.

Fee: \$5 per strap assembly (replacement of webbing and/or hardware on assembly – see below).

Shipping: Free – within the States. We will mail (USPS) your harness back to you at no extra charge.

Canada: Additional \$3 charge for shipping to Canada. Please check credit card box on repair form below (we cannot except Canadian checks).

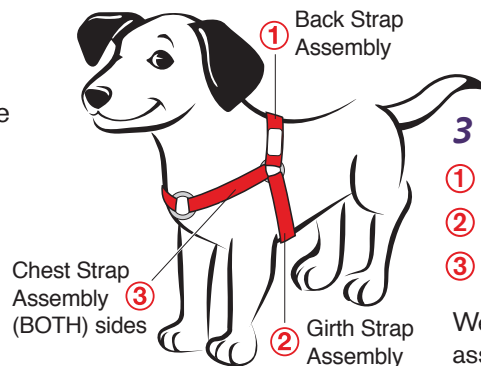


1. Complete repair form (below) and detach.

2. Send your harness* in a suitable package (we suggest a bubble-lined envelope).

3. U.S. customers enclose your check (or mark "Call for credit card" below) and the repair form.

4. We suggest sending your harness U.S. mail – insured. (Canada customers – send via Canada post)



3 Strap Assemblies:

- ① Back assembly: \$5
- ② Girth assembly: \$5
- ③ Chest assembly (BOTH sides): \$5

We repair a **maximum** of 2 strap assemblies (\$10 charge).

* We will not repair unsanitary harnesses. Unsanitary Harnesses (very dirty/strong odor) should be washed before sending. Hand wash with dog shampoo or a biodegradable product like Simple Green™ – and line dry.

Prevent Chest Strap Chewing

- Adjust chest strap to allow your dog to lie down comfortably.
- **Pressure** causes dogs to chew strap for relief from pressure.
- The chest strap fit (example) does NOT cause pressure on shoulders/legs.



Example

We use the same as, or better than original materials. The color of a worn or faded harness cannot be matched – webbing color/feel will change slightly.

Softouch Concepts, Inc. • 29460 Union City Blvd., Union City, CA 94587 • Toll Free: 866-305-6145 • www.Softouchconcepts.com

Repair Form

Name _____

Street _____

City _____ State _____ Zip _____

Phone _____ Payment Enclosed \$ _____

Email _____

Comments _____

_____ Call for credit card

DETACH AND MAIL TO:
Softouch Concepts, Attn: REPAIRS
29460 Union City Blvd., Union City, CA 94587

Toll Free: 866-305-6145
Fax: 510-487-2928
www.Softouchconcepts.com

